

These terms and conditions apply to your Garden Friend membership. If you have any questions about them, please contact the Friends' Team at friends@westdean.org.uk or on 01243 818256. The Friends' Office is open Monday to Friday, 9am – 5pm.

1. When you become a Garden Friend you will receive a membership card which provides you with access to the Gardens.
2. Your Friend membership card can only be used by the named Friend/s on the membership account and must be presented on entry into West Dean Gardens.
3. Your Friend membership card must be named, is not transferable to non-members and can only be used by and in the presence of the named card holder.
4. Garden Friend membership provides complimentary entry to West Dean Gardens during normal opening times on non-event days for the named Friend/s on the account (and guest if you have bought an Individual and Guest membership). Please note that the gardens are closed each year during January.
5. Garden Friends are not permitted entry into the College.
6. Friend membership is renewable after 12 consecutive months.
7. We will contact you approximately one month before your Friend membership expires. Direct debit payments will automatically be taken unless you notify us **in writing** at least 2 weeks before the direct debit is due. You must also inform your bank.
8. Your membership card remains valid for the duration of your membership.
9. The cost of your membership is non-refundable.
10. Your Garden Friend membership entitles you to free entry for one day to the annual West Dean Arts and Craft Festival as well as a 10% discount on purchases in the Gardens Restaurant (excluding alcohol and special menus/events).
11. Children under 16 years of age can visit West Dean Gardens free of charge, except on some event days when charges apply. Please see westdean.org.uk/events for details.
12. We reserve the right to refuse entry and/or Friend membership and/or to revoke membership without refund if a member behaves in a way that is not appropriate, is abusive or offensive.
13. These terms and conditions will be reviewed and updated as necessary. You will always be notified of any changes to your membership terms and conditions.