

Terms and Conditions 2017 for Garden Friend Membership

These terms and conditions apply to your Garden Friend membership. If you have any questions about them, please contact the Friends Team at friends@westdean.org.uk or on 01243 818256. The Friends Office is open Monday – Friday, 9am – 5pm.

1. When you become a Garden Friend you will receive a membership card which provides you with access to the Gardens.
2. Your Friend membership card can only be used by the named Friend/s on the membership account and must be presented on entry into West Dean Gardens.
3. Garden Friend membership provides complimentary entry to West Dean Gardens during normal opening times on non-event days for the named Friend/s on the account (and guest if you have bought an Individual & Guest membership). Please note that the gardens are closed each year during January.
4. Garden Friends are not permitted entry into the College.
5. Friend membership is renewable after 12 consecutive months.
6. The cost of your membership is non-refundable.
7. Your Garden Friend membership entitles you to one complimentary event day ticket (Individual member) or two complimentary event day tickets (Joint or Individual & Guest members), which will be sent to you when you join or renew. These can be used on any event day of your choice. We are unable to replace lost or damaged event tickets.
8. Children under 16 years of age can visit West Dean Gardens free of charge, except on some event days. Please see westdean.org.uk/events for details.
9. We reserve the right to refuse entry and/or Friend membership and/or to revoke membership without refund if a member behaves in a way that is not appropriate, is abusive or offensive.
10. These terms and conditions will be reviewed and updated as necessary. You will always be notified of any changes to your membership terms and conditions.